



COVID COVER

\$33 per cottage night

Enjoy peace of mind in the event of disruption to your trip relating to Covid 19 by adding the optional Covid Cover to your booking.

In the event of the following Covid 19 issues occurring, your booking value will be refunded*

- You or an immediate family member who is staying in your cottage becomes sick with Covid 19.

- You are awaiting the results of a COVID 19 test and are required to isolate
- A State or Commonwealth Government Directive is issued and means you cannot travel to or from your destination.

*Cover is capped at a refund or credit for a future stay of up to a value of \$AUD1500 per cottage per stay less any costs including but not limited to commissions paid to Online Travel Agents, or Visitors Centres etc.

In the event that you choose not to add Covid Cover to your reservation then the terms and conditions you received at time of booking will prevail. If that means a last minute cancellation, we will do our best to resell your cottage to minimise any losses for you.

Terms and Conditions

- Covid 19 Cover is non-refundable, non-transferable, and will be charged at time of booking.
- Notification of Covid issue must be received from the guest no less than 72 hours from time of arrival (scheduled at 2pm on day of arrival)
- Covid 19 Cover cannot be booked less than 21 days before arrival unless a new booking is made less than 21 days before arrival.
- When requested, you're required to provide all names of immediate family and travelling party before arrival.
- When requested, proof of COVID impact must be provided and must include your name or that of a member of your immediate family.
- In the event that more than 1 cottage is booked at the same time, then the Covid Cover cost will be adjusted according to the price per cottage per night.
- If you book Covid Cover but do not meet the eligibility requirements, we will notify you within 7 days of booking and not charge the Covid Cover.
- Covid 19 Cover does not cover:
 1. "change of mind" or inconvenience relating to Covid 19
 2. a general change in personal circumstance such as a work roster change or a non-Covid related illness
 3. In the event or more than one family member or friend is travelling together either staying in the same or different cottage(s) then it's anticipated the remainder of the travelling party will travel as planned.
 4. Covid Cover is not available for group bookings without prior agreement.
 5. While borders remain closed, Covid Cover is currently not available for bookings if you're travelling from overseas or interstate, i.e. bookings from outside of Western Australia.