Groups, Reunions & Celebrations





With a relaxed 'bush comfy' atmosphere, a unique array of animals and amenities designed to entertain in a community like atmosphere, Margaret River Holiday Cottages is a popular year round destination for groups of friends and families keen to reunite or celebrate.



With just 9 cottages and a boutique approach to our guest experience, we're conscious of creating the right balance between hosting your group, along with hosting our other guests who aren't in your travelling party. With this in mind, please have a read through the following guidelines and if you're keen to know, drop us a line.

Our experiences (operating as normal during group stays)

- Daily animal feeding and truck ride.
- Heated indoor swimming pool and games room.
- Communal firepit / outdoor movies (seasonal).
- Playspaces, nature trails.

Capacity

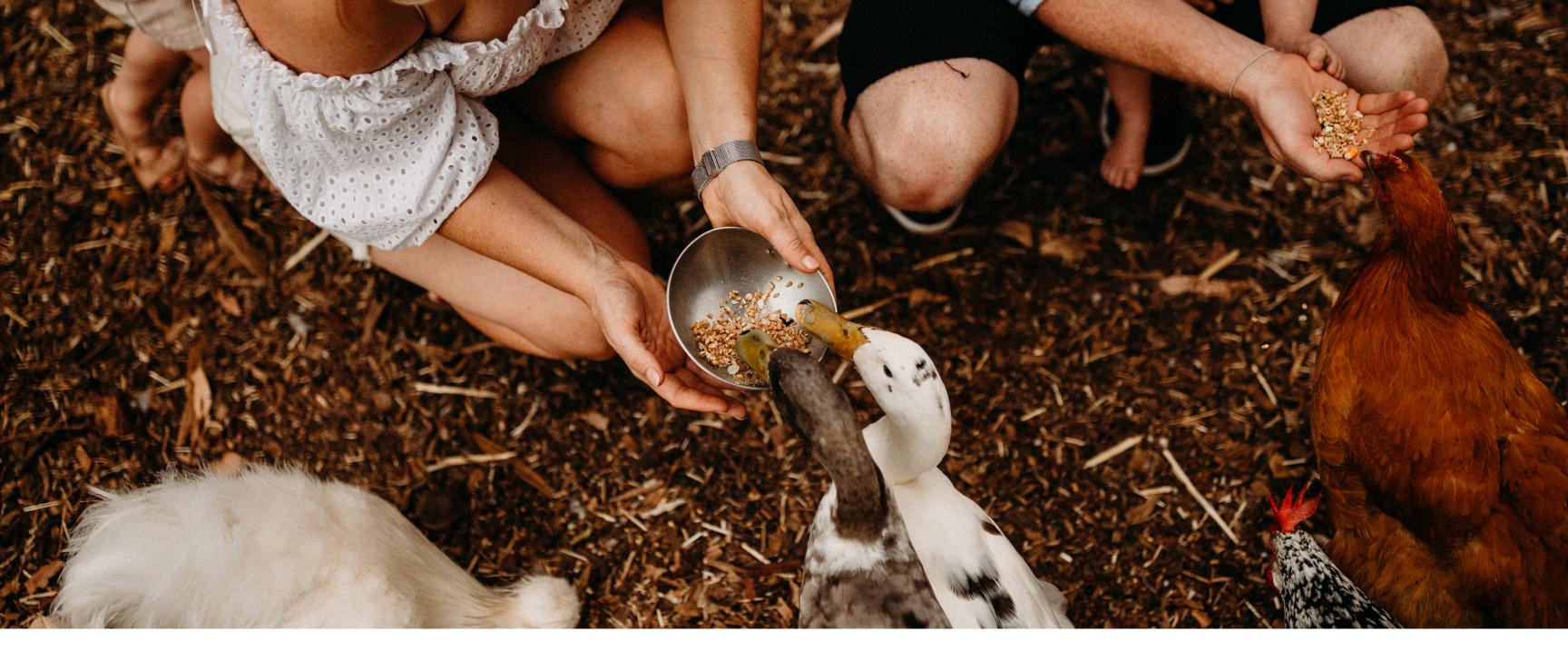
- See website for information on bedding / cottage configuration.
- 8 X 2 Bedroom Cottages and I X 4 Bedroom Cottage (Gumnut Cottage).
- Overall sleeping capacity of 42-45 guests.
- Many outdoor event venues and I smaller indoor stable for pop up events.
- There are no sizeable indoor spaces to host sit down/formal events for the group.

Weddings

- Margaret River Holiday Cottages is a truly unique set up for a tailor made bush wedding experience so please contact us separately with your wedding requirements.
- We don't offer weddings, functions and events unless booked on Exclusive Use basis

How do we define a group?

- A small group is considered four (4) or more friends/families aka "Members" in one travelling party travelling over the same dates staying in 3-4 cottages.
- A group that requires five (5) or more cottages would be required to book Margaret River Holiday Cottages on an "Exclusive Use Basis" (i.e. book all 9 cottages for min. 3 nights). See below for our Exclusive Use arrangements.
- We don't accept groups of 4 or more cottages over WA & Singapore holiday periods.



Guideline: Groups of 3-4 cottages

- Group Rates tend to be different from our individual cottage rates and are provided upon request i.e. there isn't necessarily a discount for booking more cottages.
- Groups may be required to book a specific combination of cottages e.g a Group of 4 members may be asked to book Gumnut 4 Bedroom Cottage and 2 X 2 Bedroom Cottages as opposed to 4 X 2 Bedroom Cottages.
- The cottages may not be allocated next door to each other, though the cottages are all within easy access of each other. See map for an overview.
- All public areas and guest amenities would remain open to all guests who are paying to stay during that time, including those not in the travelling party.
- Day visitor access for those not travelling in the paid group is not permitted.
- Without prior permission, the interchanging of guests mid stay is not permitted.
- Groups who are not booked under an 'Exclusive Use" arrangement may not hold fringe events or take over guest spaces in a way that would appear other guests are excluded. All fringe events require permission.
- Any fringe events that are permitted may carry a venue fee, depending on the set up and cleaning that's required.
- We're not set up or licensed to offer camping/caravans or camper trailers.
- Guests are required to return the cottage to their original set up upon departure.
- Guests who have booked separately over the same travelling dates may have their booking/rates/conditions amended to adhere to the group booking conditions.
- Confirmation of a booking and payment of a deposit means acceptance of the terms outlined here.
- A refundable bond of \$1000 may be requested, paid by the group organiser.



Guideline: Groups of 5 + cottages i.e. 'Exclusive Use'

Most often booked by guests who are looking to plan a reunion, an annual trip with family and friends or a celebration of sorts. By booking 'Exclusive Use', our groups are then able to plan to have our place broadly for themselves, a truly unique experience.

- A booking of an 'Exclusive Use' arrangement is based on one travelling party booking all 9 cottages for a minimum of 3 nights (and may require a percentage of the booking to stay greater than 3 nights) with a central contact point.
- The term 'Exclusive Use' refers to the dates that the group has booked for the

minimum nights required. If guests stay either side of the 'Exclusive Use' dates, then it is assumed the retreat is shared with other guests.

- If the group size drops below the 9 cottages, the full payment is still required.
- The Exclusive Use rate does not include the provision of ad-hoc, or "Fringe", events. These are priced on application and will include a venue fee to cover additional costs such costs to organise/co-ordinate events as required.
- The guests are required to follow the general terms of our guests including observation of our curfew (as we have neighbours and staff on site).
- Guests not staying that wish to visit "aka Visitors" are considered on a case by case basis up to 30 days prior to arrival. Visitors are be subject to a visitor fee.
- A refundable 'cleaning' bond of \$1000 is payable by the group organiser pre arrival and will be refunded post stay assuming cottages are left in order and no damages have occurred.
- 'Exclusive Use' dates are limited to only a handful per year and therefore subject to availability. They are not available during WA/Singapore public / school holidays.
- Groups on 'Exclusive Use' are required to sign an Agreement accepting these terms.



Group Payment & Conditions (all groups)

- 20% non-refundable deposit to be paid within 7 days of the finalisation of group booking.
- Balance is due 30 days prior to arrival for non exclusive use groups, 60 days for 'Exclusive Use' groups.
- Payment by credit card attracts a fee of 2.5% though a funds transfer attract no fees from us.
- Cancellation prior to final payment deadline would result in a loss of deposit.
- Cancellation inside final payment deadline would result in 100% charge.
- Amendments outside of 30 days are considered on a request basis.
- Unless pre arranged, payment should be from one (1) nominated person.
- If the number of guests originally booked increases, the price would be adjusted per the extra guest policy (subject to the capacity of the cottage) though if the size of the group decreases, there's no reduction in the overall payment required.
- If balance has not been paid by the payment deadline the booking may be cancelled and any monies paid to date would be forfeited.
- All fringe events must be agreed to 30 days prior to arrival.
- Final rooming list is due 30 days prior to arrival and must include the following:
 full name of all guests staying.
 - \circ ages for any children under 12.
 - email address and mobile phone no. for at least one member of the travelling party in each cottage.
 - any requirements for amenities such as cots, high chairs.
 - \circ specific details of any agreed fringe events.